

Project Tech Manager

About Hypertrade

Hypertrade is a strategic partner that bridges the gap between supply and demand, transforming data into actionable insights. Leveraging our deep expertise in retail and consumer packaged goods (CPG), coupled with cutting-edge technology, we empower businesses to understand and engage their customers effectively.

Position Overview

We are seeking a proactive and driven **Project Tech Manager** to join our team. This mid-level role will involve working closely with cross-functional teams to ensure the quality of our retail solutions and manage data-related projects. The ideal candidate will have 2 to 4 years of experience in project management, quality assurance, or data management within the tech or retail industry.

Key Responsibilities

Product/ Project Management

- Assist in the development and implementation of product strategies, including documentation and knowledge bases.
- Collaborate with internal teams to ensure timely resolution of product-related issues.
- Monitor product performance, data quality, and user satisfaction.
- Work closely with customers, technical teams, and other stakeholders to communicate requirements and resolve issues.
- Contribute to product roadmap discussions and feature prioritization based on QA results and customer feedback.

Quality Assurance in Data Management

- Support the development and implementation of QA processes for data management on our platform.
- Help maintain quality metrics and reporting for data management processes.
- Collaborate with development teams to address and resolve data quality issues.
- Ensure that data integrity and quality assurance remain a priority in all processes.

Communication and Collaboration

- Serve as a key point of contact between different teams (technical, product, and business) to ensure alignment on project goals and deliverables.
- Facilitate clear and effective communication with both internal and external stakeholders, ensuring that expectations are managed and project updates are provided regularly.
- Break down complex technical concepts into easy-to-understand language for non-technical stakeholders.
- Foster a collaborative environment where feedback and ideas are shared openly across teams.

Qualifications

- Bachelor's degree in Computer Science, Information Technology, or a related field.
- 2-4 years of experience in project management, quality assurance, or product support roles, preferably within the retail technology or data management sectors.
- Solid understanding of data management principles and QA processes.
- Familiarity with API integrations and data transformation processes.
- Experience with QA methodologies and tools for data-centric applications is a plus.

Required Skills

- Fluent in Thai (native level).
- Professional proficiency in English (speaking and writing).
- Strong problem-solving and analytical skills.
- Excellent organizational and time management abilities.
- Ability to work under pressure and meet deadlines.
- Customer-focused with a mindset geared towards delivering high-quality product support and maintaining data integrity.

What We Offer

- Competitive salary and benefits package.
- Opportunities for professional growth and skill development.

- A collaborative and innovative work environment.
- The chance to work on cutting-edge retail technology solutions.
- Work-life balance and flexible working arrangements.

Company Benefits

- Flexible working hours and work-from-home options.
- Lunch allowance.
- Group insurance.
- Birthday vacation.
- Social Security Fund.

We invite candidates who are passionate about technology and retail innovation to join our team and help us redefine the future of retail.